

### **IRRV** East Anglian Association

# Association Chair – Matthew Waite-Wright Announcement of Autumn 2024 Seminar

Date: Thursday 19 September 2024

Time: 11.00am to 1.00pm Location: Westwick Room

Norwich City Council

St Peter's Street

Norwich NR2 1NH

The IRRV East Anglian Association is pleased to announce its September seminar.

## Our speakers are: Dan Pearce, TelSolutions

Dan will be looking at new research into Customer Behaviour Science in relation to the recovery of debts

#### **Chris Nichols, Enforcement Conduct Board**

Chris will give an update on the work of the ECB to date, including details of their recent consultation exercise.

### **Cost** – IRRV Members and non-Members – **Free**

Places are limited so please email <a href="mailto:secretary.eaassociations@irrv.org.uk">secretary.eaassociations@irrv.org.uk</a> to book.

We look forward to seeing you on the day.

Matthew Waite-Wright IRRV (Hons) Chairman IRRV East Anglian Association