

Annual General Meeting

Members of the Executive and delegates from across North Wales attended the Associations AGM at the Bod Erw Hotel in St Asaph where we were pleased to welcome the IRRV's National President Louise Freeth IRRV (Hons). The President gave an update on all things Revenues and Benefits along with the future of the IRRV. A copy of Louise's presentation along with the minutes from the AGM can be found at <http://www.irrvassociations.org.uk/page.php?Aid=5&Waid=28&lid=1812>

At the AGM the Associations longest serving executive member and Vice President, Islwyn Lewis-Jones from Excel was elevated to the position of the President. On accepting the mantle of President for the ensuing year Islwyn stated that "The Association continue to play a pivotal role in delivering professional training at the point of delivery. It is pleasing to see such a diverse panel of speakers accepting our invitation to deliver presentations at the forthcoming Wales Conference, with the Key Note Address being delivered by the Minister for Finance and Trefnydd".



The outgoing Association President, Carwyn Jones IRRV Dip reflected on his tenure "I have been very proud to be the president of such an active association for the last 12 month. It has been encouraging to see so many well attended training events and meetings set up throughout the year. I look forward to continuing the hard work of the association and support Islwyn during next 12 months in his presidency".

Annual Welsh Conference— 20th June 2019

Preparations for this years Welsh Conference are in full flow with our Conference Secretary and Association President Islwyn Lewis-Jones working in collaboration with Lisa Hayward, South Wales Association President to capture our high profile speaker to deliver the key note address, Rebecca Evans, Assembly Minister for Finance and Trefnydd.

The conference agenda is currently being finalised and will be circulated shortly but to give you a flavour for the calibre of speakers attending the Conference this year, we can confirm the following speakers:

- David Magor OBE IRRV HONS, Chief Executive Officer IRRV;
- Rebecca Woolley, Chief Executive Officer Citizens Advice Wales;
- Andrew Shippides BA IRRV, Chief Executive Officer, Valuation Tribunal in Wales;
- Gary Bovan, Director of Client Care, High Court Enforcement Group;
- Darren Baker, Transition Manager at Department for Work and Pensions.

The conference will take place at the Hotel Metropole in Llandrindod Wells with the customary conference golf event taking place on the afternoon Thursday 19th June followed by a drinks reception and 3 course meal that evening.

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The full conference programme will be issued shortly.

Council Tax A—Z Training

On the 27th February 2019, delegates from across the region attended Conwy Council's Bodlondeb office for the Council Tax "A-Z" course provided by Janet Alexander from IRRV HQ. Areas such as Valuation, Liability, Discounts, Exemptions, Billing and Enforcement were insightfully covered during the day. Exceptionally positive feedback averaging 4.5/5 was provided by each delegate for the overall course.

Andrew Lewis, Education Officer "I would like to thank each delegate and their respective council for their support and I'm pleased that each of you enhanced your knowledge and understanding of the Council Tax process. Moreover, I would also like to thank Janet Alexander for the excellent training and co-operation".



If you have any questions regarding future training events or seminars the Association could arrange for our delegates, please do not hesitate to contact Andrew by email: NorthandmidwalesIRRV@gmail.com

Vulnerability and Suicidal Disclosures Training

We are pleased to announce that we have organised a seminar on the subject of "Vulnerability and Suicidal Disclosures" for Wednesday 10th July, at Conwy CBC's new Coed Pella Office in Colwyn Bay. Registration will commence at 9:30am, with the seminar taking place between 10am-3:45pm.

Dave Chapman FIRR, Managing Director at Rossendale's will be delivering this sought after training. Mr Chapman is an experienced and leading speaker on Vulnerability within a Revenues/Enforcement context. His course has been developed with the support of the Royal College of Psychiatry and Money Advice Trust.

Delegates will gain an appreciation of what vulnerability is, how it can be dealt with including both signposting and safeguarding. The seminar also addresses the worrying trend in suicidal disclosures to staff, how to deal with these difficult situations, the use of emotional intelligence and how to support our staff following an event.



Cost per delegate is £50.00 (including VAT) with a buffet lunch and refreshments provided during the day.

If you would like to attend or have colleagues who wish to attend then please reply by 31st May 2019 confirming the following: Name of Delegates; Organisation; Email Addresses for Delegates; and Details for Invoice (PO No, Name & Address).

Please note, places are limited. As this course is likely to be popular, please book soon to avoid disappointment.

If you have any questions, please do not hesitate to contact Andrew Lewis, Education Officer by email NorthandmidwalesIRRV@gmail.com or directly on 01286 682 702.

North & Mid Wales IRRV Annual Golf Event

This year's golf event takes place on Friday 19th July at the stunning Porthmadog Golf Club which is situated in Morfa Bychan, 3 miles away from the harbour town of Porthmadog and was established in 1905 by James Braid, the genius course designer of his day. It is a traditional links course, friendly, challenging and not to be missed. The course also has breath-taking views of the Cardigan Bay coastline and Snowdonia mountain range.

The event is made possible by the kind sponsorship of Excel Enforcement with the programme for the day including a light lunch, a round of golf (hopefully in the glorious sunshine) with many prizes to be won followed by an evening meal in the clubhouse.

Please feel free to share this open invite around your Revenues & Benefit sections, the Valuation Agency, Benefit Fraud teams or any golfers in 'Revenues-associated' posts in local authorities.

If you are interested in attending this event please email Phil Round email: philrhyl@sky.com



Dates	Title	Venue
19-20/06/2019	Wales Conference	Hotel Metropole, Llandrindod Wells
10/07/2019	Vulnerability & Suicidal Disclosures Training— Dave Chapman, MD at Rossendale's	Conwy Coed Pella Office, Colwyn Bay
06/09/2019	Executive Meeting	Bod Erw Hotel, St Asaph
W/C 09/12/2019	Christmas Meeting—Speaker Bob Trahern, Corporate Director North Warwickshire	Bod Erw Hotel, St Asaph
07/02/2020	Executive Meeting	Bod Erw Hotel, St Asaph

Dates for
the Diary



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