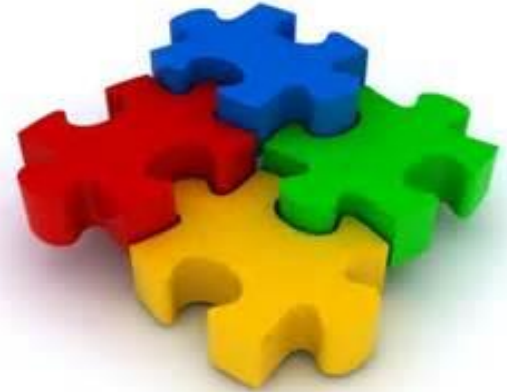


# **Making the most of NAFN**

**Tracy Forth**

**NAFN Data and Intelligence Services**



# Introduction

- Established in 1996
- One stop for all data and intelligence services
- Corporate membership/Shared Services
- Secure website
- 90% of local authorities members
- Fast, cost effective and legally compliant

# Outline



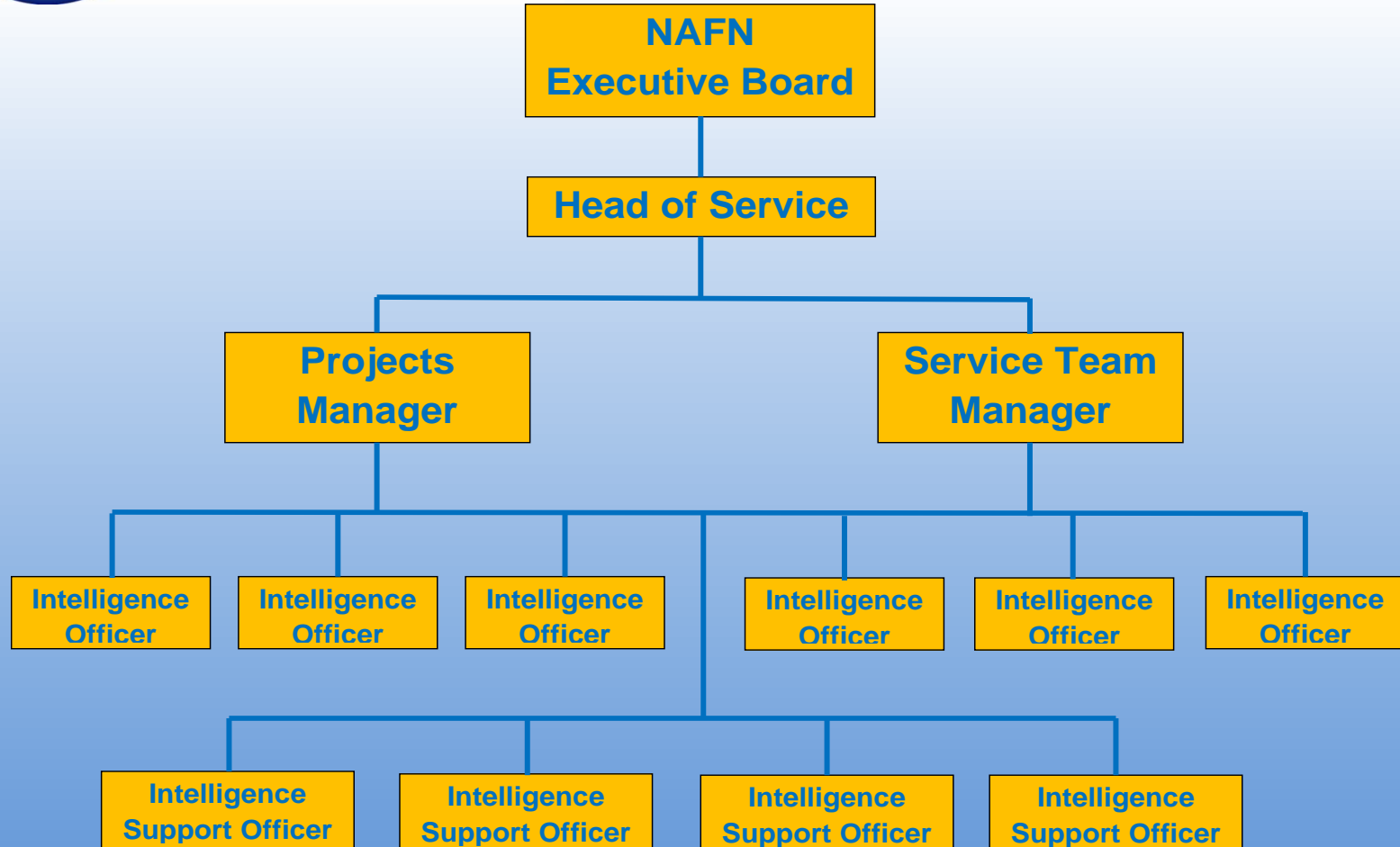
- Looking back over past 12 months
- Where we are now
- Future plans, partnerships and joint-working

# NAFN Reorganisation



- Loss of business due to SFIS
- Option appraisal and Board decision
- Brighton office closure and staff transfers
- Major transformational project
- New structure

# New NAFN Organisation



## Membership 2014-15



- Major risk – loss of membership
- Marketing Strategy and Plan
- RIPA Roadshows
- Local Authority (losses and new members)
- Associate members (significant gains)
- User accounts (steady growth)



## Data Services

- Online Credit Report
- Overnight Vehicle Keeper
- Verification Reports
- Company Reports
- Land Registry
- Passport & Immigration
- Consented Data
- Foreign Vehicle Service
- Vehicle Finance Check
- Vehicle Protection
- Ebay/Gumtree
- DBS ID Verification (CRB)



# Intelligence Services

## Links on Entities

- Person
- Assets

## Search Criteria

- NiNo
- Forename, Surname & Postcode or DOB
- Address
- Company Name/No.
- Vehicle Registration
- Bank Account
- Telephone/Email



## Recent Service Improvements



- Sanction Information Database (April 2014)
- RIPA Single Point of Contact (December 2014)
- Operational Independence (June 2015)
- PoSHFA for Housing Associations (June 2015)
- Weekly product information updates (July 2015)
- Urgent and weekly Alerts (August 2015)
- Consented Data trials

## Working with Partners



- Inputs to “A Question of Trust”
- Home Office
- National Accounts Manager for CD
- National Training and Best Practice Work Group
- DVLA
- Tenancy Fraud Forums



## Where we are now

- Cabinet Office (Household Composition)
- CD Strategy Group and Operations Group
- Associate member of GAIN
- SPoC refresher training
- Webinar training
- New Services (ThreeSixty, Consented Data)

## Planned Service Improvements 2015-16



- Expansion of Type B services:  
Equifax PSG, GB ConnexusIQ, Lexis Nexis Tracesmart
- Website enhancements
- A-Z of NAFN Services
- Accredited training for Designated Persons
- RIPA Roadshows
- Visit to Northern Ireland Chief Executives Group

# Potential Service Improvements

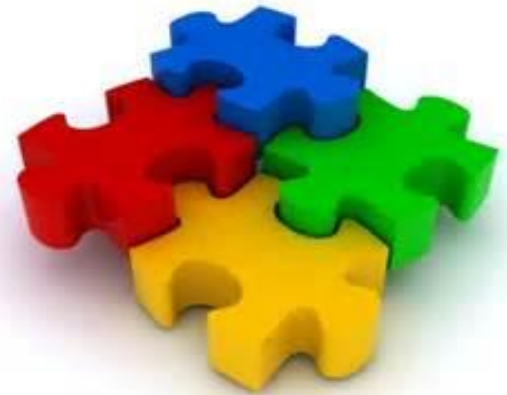
- Investigatory Powers Bill
- Access to new data and intelligence:
  - ANPR
  - Charities Commission
  - GAIN
  - CIFAS
  - Household composition
- Hosting and connecting Intel Hubs



## Roadmap for NAFN



- More flexible and responsive Service Team
- Expanding membership beyond local authorities
- Recognised provider of accredited training
- Greater capacity to participate in joint-projects
- Fast and reliable on-line data enquiries
- Connecting to a wider range of data and intelligence
- Building productive partnerships with key organisations



## Summary

NAFN exists to support members:

- Prevent and detect crime and reduce fraud
- Reduce debt
- Provide effective corporate and financial governance

We will:

- Provide an expert “single point of contact” for all data enquiries
- Design and implement intelligence services
- Help share good practice