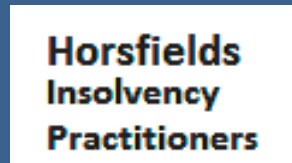


October 2014

Issue 4

Our sponsors



The Lancashire and Cheshire Association sponsored 26 representatives from 15 Authorities with free day delegate places to the IRRV National Conference at Telford.
(Pictured): Delegates in the Exhibition Hall at the International Conference Centre

Collecting the Uncollectable

Half Day Seminar - Thursday 20th November 2014

The event will cover such areas as Debtors outside of England & Wales; Recovering from Executors and Trustees; and Recovering from Vulnerable Debtors. The sessions have been designed in such a way that it will provide the opportunity for attendees to share their experiences, discuss best practice and consider ideas and remedies that 'challenge' the status quo. (For more information visit <http://www.irrvassociations.org.uk/index.asp?Ald=3>)

Shaw Hill Golf and Country Club, Chorley

Bookings close 6th November

Contact Mike Harkins at mharkins@rundles.org.uk

Congratulations to Dave Chapman on his re-election to the IRRV National Council

Association Christmas Lunch

Our Christmas Lunch will be held in Liverpool on Thursday, 4th December (Contact Linda Price if you wish to attend at lindaprice03@outlook.com)

Your Association Events		
Event	Date	Venue
Collecting the Un-Collectable	20th November	Shaw Hill Golf and Country Club
Motivational Workshop	TBC	TBC
Association Christmas Lunch	Thursday 4th December	Dr Duncan's & Bistro Pierre, Liverpool
Dinner Dance	Saturday 21st March 2015	Haydock Thistle Hotel
L & C Association AGM	Friday 17th April 2015	Burnley Town Hall

Did you know IRRV members get a 50% Discount on Lancashire & Cheshire courses

Our sponsors

Rundles.

Rossendales
Proud to be Professionals

Phoenix

**Bristow
& Sutor**
Civil Enforcement Agents

EQUITA
Your natural choice

Fortunatus
Housing Solutions

**GREENHALGH
KERR**

jbw

The Association and Executive Committee wish to thank our sponsors for their continuing support during 2014/15

Further information can be found on our Association's website:
<http://www.irrvassociations.org.uk>

Sponsors Update

'We knew that our core Revenues and Benefits systems contained a wealth of data about our service and our residents and extracting that data in a timely, cost-effective and convenient way was often difficult.



We have found the solution to this problem in Destin Solutions management reporting tool VISION.

Working closely with Destin Solutions, we identified our reporting requirements, and Destin Solutions have created over 50 bespoke reports based on our requirements.

We can access these reports at the touch of a button, and drill down from high-level reports to account level when necessary. Data is extracted from our core systems nightly into VISION and therefore reports are always up to date.

VISION will enable us to operate more efficiently and effectively, and this is particularly important at a time of reducing operational budgets.'

Lucy Catherall
Exchequer Team Manager
Tameside Metropolitan Borough

To find out more contact Duncan Baxter (duncan.baxter@destin.co.uk)



Shaw Hill was again the venue for a successful Vulnerability Seminar. A re-run of the previous event held in August the Half Day session attracted 31 delegates from 11 Organisations and Local Authorities

New IRRV National President and Council Elections

Congratulations to Kevin Stewart who became IRRV President at the recent IRRV Annual Conference at Telford.

In addition the results of the IRRV National Council Elections were also announced. There were six vacancies this year and therefore the six candidates receiving the highest number of votes were elected. The Elected candidates are Lancashire & Cheshire's own Dave Chapman, Carla-Maria Heath, Allan Traynor, Peter Scrafton, Nick Rowe and Alan Bronte



If you want any items included in future newsletters please contact MFisher@southribble.gov.uk

<http://www.irrvassociations.org.uk>

Lancashire & Cheshire Association