

Our sponsors



New Lancashire & Cheshire IRRV Association President

Peter Haywood Profile

I feel honoured to have been elected to the position of President of the Lancashire and Cheshire Association of the IRRV for 2015-16.



I first became aware of the role of the Institute in the early 1990s shortly after joining Preston BC and working with two prominent members of the IRRV both nationally and locally in Gil Young and Linda Price. I believe that it is indicative of the long lasting friendship and support within the Association that Gil still attends member's lunches and Linda remains a valued member of our Executive.

After leaving Preston in 2000 I subsequently moved on to Pendle, Burnley and more recently South Ribble, but the IRRV and the Association have always remained relevant to me whichever role I have filled at those councils. As you can see from my employment history, I'm not too keen on leaving the Lancashire and Cheshire area!

I would like to pay tribute to Duncan Baxter on his extremely successful year of presidency which culminated with a highly enjoyable and well attended golf day at Penwortham Golf Club in April.

I would also like to congratulate Duncan Baxter and Julie Smethurst on being elected Senior Vice President and Junior Vice President respectively and welcome three new members to our Executive in Hemal Mistry, Candice Lancaster and Peter Joyce. I looking forward to working with all members of the executive over the coming year to provide the quality training seminars, professional courses and workshops that the Association prides itself on. I feel that the depth and breadth of knowledge of our Executive is indicative of the strength of the Lancashire and Cheshire Association as a whole, and I look forward to increasing member involvement during the coming year.

The Executive is preparing an interesting and varied programme for the coming months and I look forward to welcoming you at those events.

The Association is hosting a Spring Lunch in Liverpool this year on Thursday 28th May, full details of these popular events can be obtained from Linda Price lindaprice03@outlook.com

Your Association Events		
Event	Date	Venue
Spring Lunch	Thursday 28th May 2015	Liverpool Contact Linda Price
IRRV Revenues & Enforcement Conference	Wednesday 17th - Thursday 18th June 2015	Keele University
Smile Customer Services Seminar	Wednesday 24th June	Haydock Thistle Hotel
NNDR Seminar	TBA July 2015	Preston CC
Taking Control of Goods– the unintended consequences	Wednesday 22nd July	Shaw Hill Golf & Country Club
Smile Motivational Seminar	TBA September	TBA

Did you know IRRV members get a 50% Discount on Lancashire & Cheshire courses



The Association and Executive Committee wish to thank our sponsors for their continuing support during 2015/16



Further information can be found on our Association's website:
<http://www.irrvassociations.org.uk> or www.irrv.org



The Lancashire & Cheshire Association hosted its first ever Presidents Day at Penwortham Golf Club in April. It is hoped that this will become part of our annual calendar. Each year the Association President will pick an event/activity open to all Association members. This year the day consisted of a golf competition, Golf Lessons and an evening meal. Over 20 people attended the event. The golf competition was won by Simon McVey & the Team prize by Paul Manning, Bob Trahern & Peter Joyce. The day was kindly supported by the Association & Destin Solutions. Look out for next years event, It's sure to be one not to missed. Pictured Linda Price, Robin Gibbons, Catherine Nicholson and Julie Smethurst after their golf lesson

If you have an event which you wish to publicise in future editions please contact michael.fisher@southlakeland.gov.uk

New Executive Member—Candice Lancaster



I started work as YTS with what was then Preston Borough Council in 1990 as a Poll Tax Clerk. I moved over to the benefits team 2 years later working very briefly as an assessor, and over the years had various roles in benefits and control (payments and overpayments) finding my niche in 1994 when I became part of the fraud team.

I was appointed as fraud manager in 2000 and managed the team for 10 years, securing a shared service partnership arrangement with Fylde BC and the team won two Gold awards at the IRRV Performance Awards during that time. In 2010 I left the fraud team and worked with Senior Management on the establishment of the Revenues & Benefits shared service with Lancaster CC. I managed various projects from testing, developing and procuring ICT solutions to outsourcing the service's print & post over the 4 years that followed, then in October 2014 I became Business Support Manager for the shared service looking after systems, training, quality & assurance and administration.

New Executive Member—Peter Joyce



I started my career in Revenues and Benefits over 12 years ago at Hyndburn BC, before moving into the private sector. I then spent almost 8 years working as a freelance trainer/consultant, specialising in combined systems and legislation training. Since October 2014 I have worked as a Support Service Manager for Civica in its Business Process Services division, where I lead the central training, subsidy and policy team.

If you want any items included in future newsletters please contact

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<http://www.irrvassociations.org.uk>

Lancashire & Cheshire Association