



# Lancashire & Cheshire Association Newsletter

March 2023  
Issue 50

## Our sponsors



## IRR V Performance Awards

The 2023 Performance Awards Scheme looks to build upon the successful schemes of recent years. There are nine categories in 2023; three 'Team' and six 'Excellence'. The on-going changes faced by the profession, brought about by the Covid-19 pandemic and cost of living crisis, are reflected in the criteria for each category.

Entries are welcomed from organisations in both the public and private sector. This includes organisations that are working together in partnership.

All submissions will need to be submitted through the Awards portal found on the IRR V Web Site. **The closing date for entries is Friday, 9 June 2023.**

### Team Awards

Revenues  
Benefits and/or Welfare Reform  
Most Improved

### Excellence Awards

Education and/or Staff Development  
Partnership Working,  
Protecting the Public Purse  
Rating and/or Valuation  
Social Inclusion

This year, the inspection process will again be conducted virtually throughout July, August and early September. Finalists will facilitate the inspection and will invite the Inspection Team.

Inspection Teams will produce a report for the Awards Panel who will select a winner in each category. In addition, they may also decide to recognise other finalists as being 'Highly Commended'.

The Performance Awards Gala Dinner (when the winners in each category will be announced and trophies presented) is to be held during the IRR V Annual Conference on **Thursday, 5 October 2023.**

The virtual awards village will be held on the IRR V web site. Details of awards schemes from previous years can also be found on the IRR V web site.

[Further information](#)



**\*\*Click on our sponsors logo to be re-directed to their website\*\***

If you have an event which you wish to publicise in future editions please contact  
Michael Fisher at [michaelfisher@wirral.gov.uk](mailto:michaelfisher@wirral.gov.uk)

## IRRV Learning

Distance Learning enrolment is all year round. So you can start your course when it is most convenient for you.

Anyone who is interested can contact [distancelearning@irrv.org.uk](mailto:distancelearning@irrv.org.uk) for the Level 3 Certificate, the Diploma and the highest Level of qualification, IRRV Honours. Or go to:

- Distance Learning: <https://www.irrv.net/homenew/item.php?wid=25&iid=26740>
- Honours: <https://www.irrv.net/homenew/item.php?iid=26123&wid=6&did=38>

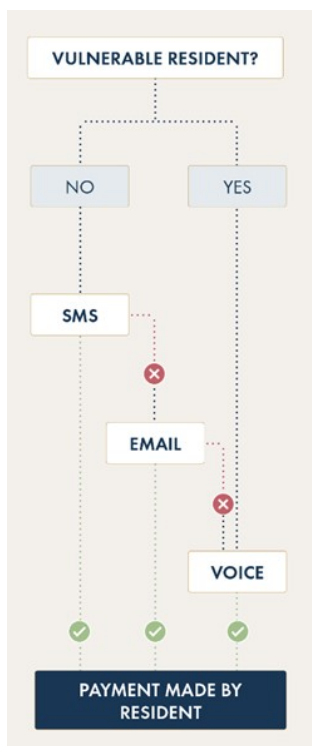
## Apprenticeships

There is a Teams call at 2pm on the 23 March with Richard Kerr & Rowena Hunter, details attached to the email with this email contact [richard.kerr@greenhalghkerr.com](mailto:richard.kerr@greenhalghkerr.com)

## SPONSORS MESSAGE

At Engage Hub, we enable local authorities to offer payment reminders to protect vulnerable residents and help avoid bad debt.

**engageHUB**



Our automated, AI-powered Waterfall service, allows organisations to automatically select the most appropriate communication channel for any given resident. Then, automatically moves through other available channels until a successful payment has been made. Once the payment has been successful, the residents can request to receive their latest account information, outstanding balances to be paid and follow up confirmation of payment via channel of their choice.

The role of local government continues to evolve. Councils are moving from direct service delivery to facilitating change through partnerships – and empowering communities to take more control. Partnering with technology vendors like Engage Hub can help improve efficiency and exceed resident expectations through easy-to-deploy solutions.

Now is the time to embrace the digital council of the future. Get in touch today: <https://engagehub.com/>

Your Association Events		
Event	Date	Venue
IRRV Apprenticeships Call	2pm - 23 March 2023	Teams Call
Lancs & Cheshire Exec Meeting	5pm—23 March 2023	Zoom
Annual General Meeting	21 April 2023	Alberts, Standish
IRRV Spring Conference	16/17 May 2023	Queens Hotel, Leeds

If you want any items included in future newsletters please contact  
[michaelfisher@wirral.gov.uk](mailto:michaelfisher@wirral.gov.uk)

<http://irrvassociations.org.uk/index.php?Aid=3>

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