



Lancashire & Cheshire Association Newsletter

May 2019
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IRRv Fraud and Investigation Training Workshop and Exhibition The Council House, Birmingham 4th and 5th June 2019



We are pleased to announce we have secured a number of sponsored day delegate passes to this year's IRRv Fraud and Investigation Training Workshop and Exhibition to be held at the Council House, Birmingham from 4th to 5th June.

This development and educational opportunity is provided at no expense to local authorities.

These delegate passes provide access to the conference on each of the two days - authorities can either opt to send 1 delegate for 2 days or send 2 delegates for one day.

To take advantage of this offer please complete the attached booking form and return it to the Association's Assistant Treasurer Helen Johnston at h.johnston@preston.gov.uk by Wednesday 29th May.

As the numbers of passes are limited the Association will allocate places on a "first come – first served" basis. However, priority will be given to applicants who are currently studying for an IRRv qualification.

This year the workshop will, as ever be accompanied by an exhibition at which the leading industry suppliers of goods and services will be represented. For further details about the conference please see the conference programme at <http://www.irrv.net/fraudconference>.

Association Spring Lunch - 3rd June - Liverpool

The Lancashire and Cheshire Association is again hosting a Spring lunch for its members in Liverpool. The date is the 3rd June; members and friends of the association are welcome to join us for what will be an enjoyable lunch. As always good food and good company will be on the agenda. More details can be obtained from Linda Price lindaprice03@outlook.com

Your Association Events		
Event	Date	Venue
Spring Lunch	Monday 3rd June	Liverpool
IRRv Fraud Conference	Tues/Wed 4th/5th June	Council House, Birmingham
Introduction to Business Rates	Tuesday 11th June	South Ribble BC, Leyland
Council Tax Reductions Schemes	Wednesday 26th June	South Ribble BC, Leyland
Annual Dinner Dance	20th March 2020	Mercure Hotel, Haydock

If you have an event which you wish to publicise in future editions please contact
michael.fisher@southlakeland.gov.uk



The Association and Executive Committee wish to thank our sponsors for their continuing support during 2019



Council Tax Support Planning for 2020/21

South Ribble BC, Civic Centre, Leyland
Wednesday 26th June 2019

Half Day Seminar

The modelling and design of the Council Tax Support scheme and how best to do it is an important decision. Listening to constructive suggestions, as well as learning lessons from others, can bring better cohesion, financial planning and social inclusion. The event is also an excellent opportunity to catch up with colleagues and representatives from other authorities and organisations.

At **£50 per delegate** we believe that the event offers excellent value for money; it will of course be delivered to the usual high standards of the Lancashire and Cheshire Association. **In addition, the Association will continue to offer a FREE place to student members as well as a generous 50% Discount for all members of the Institute.**

The content of the seminar is designed to give a broad knowledge of council tax support planning as a whole and will be particularly useful for:

- Anyone involved in the design of their council tax support scheme
- Staff working on benefits teams responsible for the delivery of council tax support schemes
- Those studying for IRRV qualifications that includes council tax support in the syllabus.

[FULL DETAILS AND BOOKING FORM](#)

Council Tax
Reduction

[CLICK HERE](#)

INTRODUCTION TO BUSINESS RATES - Places Still Available Civic Centre, South Ribble BC, Tuesday 11th June

Full details and booking form available [here](#)

Sponsors message

Revenues and Benefits

IEG4 are an established market leader in providing digital solutions to public sector across the UK. We have significant experience in working with local councils to identify and define solutions to solve complex problems in smart ways.

Developing solid and robust integrations as well as delivering high performing digital platforms and solutions, IEG4 has over 80 local government customers and last year saw 750,000 of our online forms submitted over these sites.

'We do tricky' to make sure that the high volume, complex transactions received by revenues and benefits and other service departments are dealt with seamlessly and thereby enables improved productivity and better experiences all round.

Most recently we have implemented our eforms solution at The City of Wolverhampton Council. The aim of the project was to achieve 90%+ automation in processing complex transactions. Within four months of going live the results are impressive and made possible by an intelligent chain of APIs strung together in such a way that achieves integration in a manner simply not seen before.

To find out more and how IEG4 can help you contact Gus Dunlop on 07948201574

www.ieg4.com



If you want any items included in future newsletters please contact

michael.fisher@southlakeland.gov.uk

<http://irrvassociations.org.uk/index.php?Aid=3>

Lancashire & Cheshire Association

