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Fraud Seminar – FULL DAY SEMINAR

Preston Town Hall, Lancaster Road, Preston PR1 2RL

Wednesday 5th December 2018

The Lancashire and Cheshire Association are hosting a **Corporate Fraud Seminar**

The seminar will include presentations covering the following topics, delivered by experienced counter-fraud specialists:-

- ◆ Managing a corporate fraud team post Single Fraud Investigation Service (SFIS);
- ◆ Small business rates relief fraud;
- ◆ Detecting fraudulent activity through the collection and management of data;
- ◆ Operation Genga;
- ◆ Tenancy fraud;
- ◆ Lie spotting & Neuro-linguistic programming (NLP).

The seminar would be ideal for those who work in corporate or benefit fraud, audit, Housing, Revenues or any area of investigation or enforcement. It promises to be an interesting and informative day and provides an excellent opportunity to catch up with colleagues and representatives from other authorities and organisations.

Lancashire and Cheshire seminars are always well attended with excellent feedback - At **£100 per delegate** we believe that the event offers excellent value for money and will be delivered to the usual high standards of the Lancashire and Cheshire Association. The Association is continuing to offer **members** of the Institute a generous **50% Discount** and **student members** may attend **free of charge**. Full details of the seminar and a booking form can be found in the email with this newsletter.



Your Association Events		
Event	Date	Venue
Executive Meeting	22nd November 2018	South Ribble BC
Fraud Seminar	Wednesday 5th December	Preston Town Hall
Christmas Lunch	Thursday 6th December	Liverpool
Maximising Your Business Rate Income	Thursday 24th January 2019	Preston TH
Annual Dinner Dance	Sat 23rd March 2019	Mecure Haydock Park Hotel
Annual General Meeting	Friday 26th April 2019	Warrington

If you have an event which you wish to publicise in future editions please contact michael.fisher@southlakeland.gov.uk



The Association and Executive Committee wish to thank our sponsors for their continuing support during 2018

News

We are sad to report the death of John Owen FRICS IRRV (Hons).

John was a well-known rating surveyor and Head of Rating at Chesterton before his retirement some years ago and therefore, many of you will not have had the privilege of knowing him and working with him. He was a Past President of the West Midlands Branch of the IRRV and a well-respected rating surveyor. He and his wife Anne had a number of friends in the Lancashire and Cheshire Branch of the IRRV, and they regularly attended the Associations Annual Dinner Dance, Our condolences go out to Anne and his family

Ringling the Changes at Equita

Leading Enforcement Agency Equita are making some significant changes to further strengthen their offering to the market.

In June they were delighted to make two internal promotions, Gary Carr who most people will know as Equita's Business Development Manager is now leading Sales as Equita's Sales Director. This promotion recognises the invaluable contribution Gary has brought to the business over the last 10 years. Emma Watson has also joined the Board as Bid and Marketing Director, as the Board recognised her leadership and business development skills in leading the Bid team over the last 6 years.

Equita also welcomed Edd Moore to the Equita Team in September. Edd joins Equita in the role of Social Value Manager. With his considerable experience in the Enforcement Industry, coupled with previous Environmental Management experience, Edd will be working with Equita's clients to ensure that they continue to deliver an effective suite of community benefits. Edd will also be Equita's lead on vulnerability, and will ensure that their collection strategy remains fair, ethical, and addresses the concerns currently held by the third sector regarding the use of bailiffs.

In order to deliver collection services that utilise the latest customer centric Innovations, Equita are currently working with Capita's Customer Management Innovation Team, together with Capita's Business Analytics Partner Barrachd. They will also shortly be launching an innovative easy to use Management Information reporting tool, utilising leading software Tableau. This tool will provide their clients with a much greater depth of statistical and analytical collections data through very easy to read visual outputs.

Association Christmas Lunch - 6th December - Liverpool

The Lancashire and Cheshire Association is again hosting a Christmas lunch for its members in Liverpool. The date is the 6th December; members and friends of the association are welcome to join us for what will be an enjoyable lunch. As always good food and good company will be on the agenda. More details can be obtained from Linda Price lindaprice03@outlook.com

If you want any items included in future newsletters please contact

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<http://irrvassociations.org.uk/index.php?Aid=3>

Lancashire & Cheshire Association

