

Lancashire & Cheshire Association Newsletter

Our sponsors



Motivational Workshop

Wednesday 9th September 2015

Lancashire & Cheshire Association have been able to secure the services of David West from Smile Motivation to deliver a one day motivational workshop specifically aimed at revenues and benefits staff.

After a successful career in revenues and benefits (mainly with Capital Local Government Services) David set up Smile Motivation www.smilemotivation.co.uk to utilise his extensive experience, knowledge\ understanding of motivation theory and practice to deliver his unique workshops to a wider audience.

Motivational factors are personal to the individual and so to ensure that delegates fully realise the personal benefit of attending this event we are limiting the workshop to a maximum of 12 delegates. (For more information visit <http://irrvassociations.org.uk/page.php?Aid=3&Waid=28&lid=1444>)

Haydock Thistle Hotel, Haydock

Contact Mike Harkins at mharkins@rundles.org.uk

All IRRV members are entitled to attend our Association Executive meetings, if you wish to come along; our next meeting is on the 21st September at 5pm at South Ribble BC's Offices. Just let our President, Peter Haywood [phaywood@southribble.gov.uk](mailto:p haywood@southribble.gov.uk) know that you wish come along (so that we can ensure you have a chair)

If you have an event which you wish to publicise in future editions please contact michael.fisher@southlakeland.gov.uk

Your Association Events		
Event	Date	Venue
Smile Motivational Workshop	Wednesday 9th September	Haydock Thistle Hotel
L & C Executive Meeting	Monday 21st September	South Ribble BC
IRRV Annual Conference	6th/7th/8th October	Telford International Centre
Christmas Lunch	TBA, December	Liverpool
Annual Dinner Dance	Saturday 12th March	Haydock Thistle Hotel

Did you know IRRV members get a 50% Discount on Lancashire & Cheshire courses

Motivation

Motivation

Motivation is the driving force to achieve their desired goals. Incentives, guides and reasons that initiates, sustains the process of progressing forward.



The Association and Executive Committee wish to thank our sponsors for their continuing support during 2015/16



Further information can be found on our Association's website:

<http://irrvassociations.org.uk/index.php?Aid=3> or www.irrv.net

New Exam Syllabus Launched



It is a number of years since the Institute reviewed its examination syllabus. Since that time, the profession has changed considerably and many requests have been made to review the content of the syllabus. Having considered the feedback from practitioners and their employers, a new syllabus has now been agreed and this will be launched in September.

The syllabus retains the three stages to achieving the professional qualification; these being Level 3 Certificate, Diploma and Honours.

Whilst Honours qualification remains unaffected, the changes to Level 3 Certificate and Diploma are designed to attract more students to study for the technician qualification, whilst a structure for ensuring a smooth transition to obtaining the diploma qualification has been created.

All three streams are now catered for at both Level 3 Certificate and Diploma; something that does not exist at present. Furthermore, students will now be able to sit subjects that are far more relevant to their chosen career path (*i.e. a benefit practitioner will not now have to study Non-Domestic Rating Law*).

A webinar is to be recorded that will set out the changes and explain in much more detail how the syllabus will operate. This will be held on the IRRV website, with the link being sent to all members. Details of the courses being delivered by IRRV HQ to achieve the professional qualification under the new syllabus can be found on the institutes website.

It's recognised the need to advise active students as soon as possible (*whether they be currently studying or waiting for results*) on how the changes will impact on their studies. Each student will be contacted individually in August to advise them on where they now fit into the current syllabus. This process will be completed by the end of August.

More information will be shortly available on The IRRV's website www.irrv.net



Sponsors Update

Established in 1993, a firm but fair approach to debt enforcement has seen Dukes Bailiffs gain the trust of its clients and charge payers alike. Using skill and judgement rather than a heavy hand, our aim is to retrieve exactly what you are owed, without unnecessary charges or complications.

Over the past 22 years, a tried and tested formula has seen Dukes successfully recover hundreds of thousands pounds of unpaid debts. Specialising in all areas of commercial debt collection and consumer debt recovery, we collect 70% of the debt we receive, and over 90% of debt less than six months old.

Applying the same standards of honesty and transparency across the board, we work with local authorities, commercial landlords and businesses to retrieve what is owed without intimidation or damage to the relationship between client and charge payer.

As recognition of our efforts to create a progressive approach to debt collection, we have recently been selected to join the Yorkshire Purchasing Organisation (YPO), which is widely recognised as being one of the simplest and most cost effective methods for local authorities going to tender for the collection of council tax and sundry debt.

If you have any issues relating to outstanding debt, contact one of Dukes' specialist advisors today on: 0844 880 9808

If you want any items included in future newsletters please contact

michael.fisher@southlakeland.gov.uk

<http://irrvassociations.org.uk/index.php?Aid=3>

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